

# Please think before you donate

## Items we cannot accept

We need to ensure that everyone can work, shop and donate safely. Please ensure you follow this donation guide before donating.

Unfortunately, sometimes there are items we cannot accept due to health and safety and/or legal reasons. You can help us by sorting these things yourself enabling us to cut down on waste costs which can then be put back to help support our patients and their families. Please note our team have the right to refuse donations. Full information can be found on our website [www.dmhospice.org.uk](http://www.dmhospice.org.uk)

<p><b>Furniture and homewares</b></p> 	<p>Furniture, soft furnishings (rugs, curtains etc), Homeware (china, kitchenware, ornaments etc)</p> <p><b>What you need to ensure for us to accept the item:</b></p> <ul style="list-style-type: none"> <li>• All upholstered furniture has a fire label</li> <li>• There are no noticeable rips, stains, chips, cracks and scratches</li> <li>• There are no missing parts or damage that make the item unsafe</li> </ul>	<p><b>Items we do not accept:</b></p> <ul style="list-style-type: none"> <li>• Homemade cushions</li> <li>• Candles without instructions</li> <li>• Duvets and pillows that have been used</li> </ul>
<p><b>Electricals</b></p> 	<p>Working electrical items such as lamps, radios, kettles, toaster, slow cooker etc.</p> <p><b>What you need to ensure for us to accept the item:</b></p> <ul style="list-style-type: none"> <li>• All electricals must be in good repair.</li> <li>• Electricals should not be dirty or damaged.</li> <li>• All electricals donated should work.</li> </ul>	<p><b>Items we do not accept:</b></p> <ul style="list-style-type: none"> <li>• Video/ cassette tapes</li> <li>• Home-recorded DVDs, video and audio tapes</li> <li>• Home-recorded computer games and software</li> <li>• Old style Television sets</li> <li>• 18 rated videos or DVDs</li> <li>• Electric blankets</li> <li>• Electric showers</li> <li>• Sun beds and tanning equipment</li> <li>• Waste disposal units</li> </ul>
<p><b>Sports Equipment</b></p> 	<p>Tennis rackets, basketballs, footballs, hockey sticks etc.</p> <p><b>What you need to ensure for us to accept the item:</b></p> <ul style="list-style-type: none"> <li>• All sports equipment must be in good repair.</li> <li>• Sports equipment should not be dirty or damaged.</li> </ul>	<p><b>Items we do not accept:</b></p> <ul style="list-style-type: none"> <li>• Buoyancy aids, lifejackets, inflatable dinghies</li> <li>• Safety helmets, riding hats, cycle helmets, crash helmets.</li> <li>• Climbing equipment, ropes and harnesses.</li> <li>• Fire fighting equipment.</li> </ul>
<p><b>Children's Items</b></p> 	<p>Toys, games, childrens clothes etc.</p> <p><b>What you need to ensure for us to accept the item:</b></p> <ul style="list-style-type: none"> <li>• All childrens items should not be damaged in any way.</li> <li>• All toys/games must be complete</li> <li>• The box is not badly damaged.</li> <li>• All toys carry the CE mark</li> </ul>	<p><b>Items we do not accept:</b></p> <ul style="list-style-type: none"> <li>• Car seats and carry cots</li> <li>• Mattresses</li> <li>• Handmade toys</li> <li>• Roller skates</li> <li>• Toys intended for use in water</li> </ul>
<p><b>Clothes and Shoes</b></p> 	<p>Good quality, clean clothing and shoes.</p> <p><b>What you need to ensure for us to accept the item:</b></p> <ul style="list-style-type: none"> <li>• All clothes should be clean.</li> <li>• There should be no damage to the item of clothing.</li> <li>• Items should still have plenty of wear left in them.</li> </ul>	<p><b>Items we do not accept:</b></p> <ul style="list-style-type: none"> <li>• Counterfeit clothing and shoes</li> </ul>
<p><b>Cooking and heating</b></p> 	<p>Working cooking and heating items.</p> <p><b>What you need to ensure for us to accept the item:</b></p> <ul style="list-style-type: none"> <li>• All heating and cooking items must be in good repair.</li> <li>• Heating and cooking items should not be dirty or damaged.</li> <li>• All heating and cooking items donated should work.</li> </ul>	<p><b>Items we do not accept:</b></p> <ul style="list-style-type: none"> <li>• Gas appliances, either mains or gas bottles</li> <li>• Paraffin stoves</li> <li>• Heaters (gas)</li> <li>• Oil filled radiators</li> <li>• Storage heaters</li> <li>• Oil and gas agas</li> </ul>
<p><b>Other items that we do not accept</b></p>	<ul style="list-style-type: none"> <li>• Food items</li> <li>• Chemicals</li> <li>• Items made from endangered species (including ivory)</li> <li>• Medicine and medical equipment</li> <li>• Petrol or diesel fuelled garden tools (such as lawn mowers)</li> <li>• Used personal appliances (such as shavers and foot spas)</li> <li>• Prescription spectacles</li> <li>• Knives, swords, sword stocks, crossbows, guns and ammunition (including replica guns and toys)</li> </ul>	