

# Dougie Mac Annual Ball 2027



## Dougie Mac Ball Terms and Conditions

**Thank you for supporting Dougie Mac's Ball.** We're thrilled to have you join us in making a difference. These terms and conditions are designed to ensure everyone has an enjoyable experience.

By purchasing a table or ticket(s) for this event, you'll not only be supporting the hospice but also agreeing to these terms and conditions.

### 1. Reservation Policy

- To secure your table or ticket(s) for this event, full payment is required.
- If you opt to pay by invoice, payment must be made within 30 days of the invoice issue date. During this period, your table will be held for you.
- Please note that invoices cannot be issued on a 30-day payment basis within 60 days of the event. For reservations made within 60 days of the event, payment is due within 7 days of invoice and must be received no later than 30 days before the event.
- If payment is not received within the specified time frame, your reservation will be cancelled and the table released for re-sale to minimise, as far as possible, any loss of income.
- For bookings made within 30 days of the event, full payment is required at the time of booking.
- Due to the nature of the event, it is strictly 18+ unless otherwise agreed with us in advance.

### 2. Cancellations

- If you need to cancel your booking, please notify us in writing as soon as possible.
- Cancellations made 30 days or more before the date of the event will be eligible for a 50% refund of the table or ticket fee. Alternatively, if you would prefer to forgo a refund, your table fee will be treated as a donation.
- Unfortunately, cancellations made less than 30 days before the event will not be eligible for a refund.
- We kindly ask that you inform us promptly if you no longer require your table to minimise, as far as possible, any loss of income and costs incurred.

### 3. Refund Process

- Once we receive written notice of your cancellation, we will process any applicable refund within 60 business days. Refunds will be issued to the original payment method.

### 4. Photography and Media

- By purchasing a table or ticket(s) for this event, you acknowledge that photography and video recording may take place. These images may be used by Dougie Mac for marketing purposes and

our charitable work, including (but not limited to) in print publications, digital and social media content and press coverage.

- If you, or as the parent, carer or guardian of an attendee that is under the age of 18 or a vulnerable adult, do not wish for you/them to be photographed, please inform a member of staff on the day.
- Due to the nature of large-scale public events, it may not always be possible to completely avoid incidental inclusion in wide or crowd shots.
- If you believe your image has been used in event materials and you would prefer it not to be, please email us at: [events@dmhospice.org.uk](mailto:events@dmhospice.org.uk); we will then review and, where possible, make reasonable efforts to remove or replace the image from future use. We may not be able to remove or recall items that have already been published or distributed (e.g. printed brochures, social media posts or press articles).
- Third-party media outlets (including social media users) may also cover the event, and Dougie Mac takes no responsibility for their use of images or footage.

## 5. Privacy

- By purchasing a table or ticket(s) for this event, you agree that we may collect and use your personal data to manage the event and communicate with you as an attendee; your information will be stored on our secure supporter database.
- We may contact you about this event and other Dougie Mac initiatives that we think may be of interest. If you provide a date of birth indicating you are under 18, we will not use your data for this purpose.
- You can read our full privacy notice at: [www.dougiemac.org.uk/privacy-notice/](http://www.dougiemac.org.uk/privacy-notice/)

## 6. Agreement

- By purchasing a table or ticket(s) for this event confirms you have read, understood and agreed with these terms and conditions.
- By purchasing a table or ticket(s) on behalf of other attendees (e.g. friends, family or under 18s), you confirm that you have their permission to provide their details and accept these terms on their behalf.
- We reserve the right to update these terms and conditions at any time without prior notice.

### Contact details:

For queries about the event please contact the events team on **01782 344359** or by emailing **[events@dmhospice.org.uk](mailto:events@dmhospice.org.uk)**

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