

# Safeguarding

## Our Commitment

- We believe that every person, regardless of age, disability, gender, race, religion, sexual orientation, or background, has the right to be protected from harm, abuse, neglect and exploitation.
- We recognise that people receiving palliative and end of life care may be particularly vulnerable and we take our responsibility to protect them extremely seriously.
- We promote a culture where safeguarding is everyone's responsibility and where any concerns are listened to, taken seriously and acted upon promptly.

## How We Safeguard

- All staff and volunteers receive regular safeguarding training appropriate to their role.
- We follow national legislation, statutory guidance and local safeguarding procedures for both children and adults.
- We work closely with local authorities, health and social care partners, and safeguarding boards to ensure coordinated and effective protection.
- We maintain clear internal policies for recognising, reporting and responding to concerns, including whistleblowing and safer recruitment practices.
- We ensure that every person in our care is treated with dignity, respect and compassion at all times.

## Raising a Concern

If you have any concerns about the safety or wellbeing of a child, young person or adult connected with our hospice, please speak to a member of staff immediately.

Concerns can also be raised directly with our Safeguarding Leads, who will ensure that all matters are handled sensitively, appropriately and without delay.

## Further Information

If you would like to request a copy of our safeguarding policies or find out more, please contact us at: [post@dmhospice.org.uk](mailto:post@dmhospice.org.uk)